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Mrs. Charita Leelayudth, Chief Executive Officer of THAI Smile Airways, said that regarding the current spread of a novel coronavirus in China, THAI Smile announced cancellation of all flight schedules on three roundtrip routes to mainland China including Bangkok- Chongqing, Bangkok- Changsha and Bangkok-Zhengzhou during 1-29 February 2020. Passengers who have been affected by the cancellation can obtain a full refund. For those who still need to travel on these periods, THAI Smile will transfer your flight itineraries to our alliance airlines without any charges.

For more information, please contact the airline's 24-hour Call Center at 1181 or (+66) 02 118 8888 or customer.service@thaismileair.com