

# IT Support and IT Consultant Service



TechSpace is an IT service provider in which we provide IT maintenance service, Help Desk support service, System Integration, IT consultant service, and also Hardware and Software distribution.

## Service not just only solving an Issue

- Taking into account the security and confidentiality of the information as a priority
- Experts and experienced IT support team be able to solve issues fast and efficiently.
- Using the modern-edge application to support in order to record tracking and report service action in each on-site visit.
- IT support team is standing by for real-time remote access and IT issue solving.
- IT news update inform and notify information about Information technology threat constantly.
- Report solving method and solving guidance also consult an IT Solution for system or network development.
- Service mind

## IT Maintenance Plan Coverage

- Taking care and solving a hardware issue whether computer, Printer, and Accessories.
- Taking care and solving the issue in all IT systems; Server, Network, Security, Backup.
- Software installation and update; Windows, MS Office, Antivirus, Etc.
- Design, develop and install computer internal organization system and Inter-organization system
- Helpdesk Support
- Provide permanent IT support for each client to service continuously.
- Provide Network Diagram and IT Profile for a client to inform the recent client's system and

hardware connection information.

- Computer and software checkup and maintenance thoroughly in every on-site visit.
- Coordinate with involved third parties to fix an issue.

<https://www.techspace.co.th/services/it-support.html>